

# PoolCo USA

## Terms & Conditions

**PoolCo USA** offers the following terms and conditions in hopes that it will make your business transactions with us more profitable, efficient and enjoyable. Read all of the information carefully, and if there are any questions, please contact the customer service department for clarification. We are **wholesale only** and do not sell at retail to the general public. If you are not a dealer, please contact us so we can direct you to one near you.

### **Terms & Policy:**

In order to offer you the lowest possible price we have structured our discount rate to reflect a ***cash and carry*** price. Because of this policy, our prices reflect a much lower wholesale cost. Any account with an NSF returned check will be placed on a cash payment status. Please make all checks payable to our financial processing center: **Michiana Financial LLC**

### **Shipping Policy:**

All Pool kits must have a minimum 24 hour notification to plan and pull material. **All pool, liner and A/C system orders must be detailed in writing.** All Automatic cover and system orders **must** have customer's name and address with the order for warrantee registration, and future reorder purposes. Please order pool kit liners that are not stocked prior to the pool package shipping so it can go with the kit if possible. We have daily UPS shipping with most of our area receiving next day service. Contact us for available pool kit job-site delivery service costs and other special services.

### **Return of Goods:**

Merchandise cannot be returned without prior authorization. All returned merchandise must be new and unused (exception: defective merchandise). Returned items may be subject to a 15% restocking charge. **Special orders and electrical parts are not** subject to return. To obtain authorization, contact the customer service department.

### **Pricing Schedule:**

The price is structured for you to receive a standard flat discount for all categories listed in this catalog, **except** where it is noted such as liquid chlorine and Sun Mar products. Most original factory replacement parts carry a different discount. Please contact customer service for that pricing. Volume and floor stocking plans shipped to one location may be eligible for additional discounts. All prices are subject to change without notice due to market conditions.

**Your cash and carry discount is \_\_\_\_\_% off the published trade price.**

**This Catalog is reserved exclusively for \_\_\_\_\_.**